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# A Brick in the Wall

Story of M3M Foundation's  
Covid Care Centre in Gurgaon

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# Covid-19 Situation in India

India was witnessing the glowing sunrise, as people started celebrating their victory over the deadly virus. Children were back to school, offices, and business resumed, people started with the social gathering, as we were recovering from the havoc created in 2020 by Covid 19, the second wave hit us. India's crisis has seen the worst phase than elsewhere during the pandemic. By mid-April, India set new global records for daily COVID-19 infections, with almost 400,000 positive cases every day. India's total confirmed cases are more than 2.71 crores with 300,000 and more people who have lost their lives.

The shortage of oxygen supplies, ventilators, and beds in the hospitals pushed India's health system to be on the edge of collapse. High demand for drugs caused prices to surge. Long queues outside the hospitals, people losing their loved ones due to lack of basic facilities, shook the whole country. The scenario was so worst that it became impossible for the Government to along take the country out of this grieve. It was time for everyone to come forward and do their bit to help the government to handle the situation. In the wake of urgent emerging health care requirements, many corporates came forward and supported the Government in every possible way

Truly believed in what Abraham Lincoln once said, ***"Next to creating a life the finest thing a man can do is save one."*** Basant Bansal, Chairman M3M India Pvt. Ltd believed that desperate measures need to be taken to cope with the needs of fighting the COVID 19 crisis and a collaborative approach can help us overcome this situation. He dreamed of creating a Covid Care facility free of cost, where everyone irrespective of their background will get quality medical care and other services.

***The need of the hour is greater than any other time. Covid 19 is one of the toughest crises the human race is facing. The current situation in Haryana and across the country is of great concern and needs immediate action to be taken. We have in the past risen to the needs of our people, in a similar way we should aim to lend our efforts this time as well.***

***-Sh. Basant Bansal,  
Founder, M3M Group &  
Lifetime Trustee, M3M Foundation***



After witnessing the glooming situation in Gurgaon with the growing number of cases M3M Foundation, the philanthropic arm of M3M India Pvt. Ltd., tried to strike a balance between taking stock of emerging health care requirements and the traditional social focus areas in the leadership of its Trustee Dr. Payal Kanodia decided to align the focus of the foundation with the current healthcare infrastructure requirements and to shoulder the government efforts in the urgency and desperate need of medical facility by the masses in the region, she decided to mitigate the crisis of oxygen beds in Gurgaon by creating a 400 bed Covid Care Centre and got a luxurious apartment of M3M Urbana for the same. The decision of making this luxury project in a covid care facility took no time and all necessary approvals were taken from the line departments from the district administration and concerned authorities and were also lauded by the Chief Minister of Haryana, Shri Manohar Lal Khattar.

Driven by the M3M Chairmen Mr. Basanat Bansal's vision, and under the leadership of Dr. Payal Kanodia, the whole team put their heart and soul to turn this dream into a reality and the aim which they have kept for themselves was 10 days to complete the project with no scope of error. Building a Covid Care Centre with medical facilities and other basic amenities was something very new for the team, nobody had any prior experience in this. But one thing that kept the team going was their passion and determination towards the cause. On the one hand, the team was putting their best efforts to complete the project, on the other hand, Dr. Payal was constantly providing them the support they needed by collaborating with external organizations and Government Authorities. Various Corporates and individuals also come forward to support the cause led by Dr. Payal. Lalit Aggarwal, MD V Mart, Mohit Chadha (Managing Trustee, M3M foundation) – MD Kanta King Group, Manish Bansal, MD- Lotus Group, Akash Singhla – MD, Extra Power, Mr. Harinder Hora, MD- Reach Group, Praveen Gupta and the Abante Integrated Management Services joined this movement as part of "Kartavaya" Foundation's PAN India programme.

*"We knew that all of us have to work collectively, all the team- facility, project, procurement needs to come together and work as one with the Foundation to make this possible."*

*- Bhoomi, M3M Foundation Team*



As the Indian economy was already overwhelmed by the high demand for healthcare services, there were a lot of challenges that the team faced, from the dearth of medical supplies to the widespread taboo across Covid 19 among the people, the team had to deal with everything to get the work done. The imposition of Lockdown in the Gurgaon district acted as the final nail in the coffin, as it restricted the logistics and affected the whole procurement process. Drawing on the procurement expertise across M3M India, a plan was orchestrated to buy large quantities of medical supplies- oxygen concentrators, ventilators from China, Turkey, and domestic sources.



*"It will be unfair if we don't appreciate the kind of cooperation we got from our vendors. Even in this unprecedented situation and crisis with the lockdown they made well-timed deliveries of all the orders, one vendor who despite of losing a family member due to Covid didn't stop his services to us."*

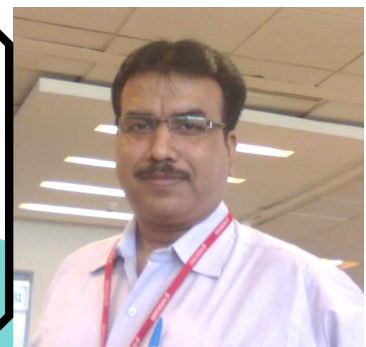
*- Sandeep, M3M Procurement Team.*

The team worked day and night to complete the project, from arranging beds to putting bedsheets, placing toiletries to installing medical equipment, and worked collectively to complete the project.

Within 10 days, the Foundation launched the fully functional Covid Care Centre with 400 beds. The center is equipped with all the essential medical facilities like 24X7 doctor's availability, mobile medical care unit, ambulance, oxygen beds along with 3-meals a day. The facility at the center was made FREE and the Indian Air Force and The humanitarian organization Doctors for You also came forward to join this mission of the M3M foundation to save lives along with District administration Gurgaon.

*"The result of the group's teamwork was a series of life-saving interventions. It was made possible only because of the commitment shown by all the team members. Through this project, we have seen the power of teamwork and collaboration."*

*-Ravindra Sharma, M3M Admin Team.*



On the 16th of May, the center was inaugurated by Shri Manohar Lal Khattar, Chief Minister of Haryana. While visiting the center, he not only appreciated the work that M3M Foundation has been doing to help the Government in the fight against Covid 19 but also mentioned that building this facility in only 10 days is remarkable. Dr. Yash Garg the



Deputy Commissioner of Gurgaon, Smt. Rekha Sharma, Chairperson of National Commission For Women, MLA Gurgaon Shree Sudhir Singla also witnessed the facility center and appreciated the timely response of the foundation and the hard work of the team.

Group Capt. Dr. Anurakshat Gupta from India Air Force appreciated the facility center and specially mentioned the support of the foundation team who was there in the facility center with Patients. Dr. Rajat Jain President, doctors for you also mentioned that the notion of Covid care center will be changed after seeing this facility, as this is better than many 5-star private hospital facilities. Smt Rekha Sharma, Chairperson National Commission For Women also echoed the efforts of the M3M foundation and mentioned that this initiative will help the masses.

Since the launch, the center has treated 56 patients out of which 50 have recovered and got discharged. All the patients have shown a speedy recovery rate and were extremely happy with the services.



58 years old Hari Singh, is a resident of Ghaziabad, was found to be COVID-19 positive on 30th April 2021. As far him, he possibly got infected during his commute to work. Initially, he did not have any severe respiratory distress but had 3-4 days of flu-like symptoms and fever. Though he did not have any major history of health issues his condition deteriorated as his oxygen level started falling. He was admitted to M3M Urbana Covid Care Centre on the 9th of May. Mr. Singh received all the required treatment and care in the center which helped him in his speedy recovery. He got discharged on the 15th of May after his Covid test resulted negative. Mr. Singh was very happy with the kind of services and facilities he received in the Covid Care Centre, he specially mentioned the cleanliness and housekeeping services. He showed his gratitude and was grateful to M3M Foundation and Indian Airforce for helping him out in his most needed hours.

While the whole Journey was so tiring but at the same time, so satisfying as well as the team at M3M is happy to see the outcome of the project. They are happy the numbers have come down in the country and Haryana and especially Gurgaon, but still, remember the motivation gained by them from the top leadership for doing the same.

*"When we started we had no idea how we are going to do this. It was risky as we were always surrounded by many people and constantly taking deliveries of procured items, however we strictly followed all the precautions. The great inspiration was seeing our management who themselves never hesitated to take this risk or working towards the setting up of the centre."*

*- Surbhi, M3M Foundation Team*



Remembering taking the challenge of setting up this covid care facility center Dr. Payal Kanodia, expressed her gratitude towards every team member who stood for the Vision of their leader and demonstrated the true spirit of humanity by working in those conditions when no one was ready to come out and even close relatives are not ready to take this risk. She also thanked Haryana Chief Minister Sh. Manohar Lal Khattar for his guidance and Mr. Anil Vij for his support along with Dr. Yash Garg, DC Gurguragm, and GMDA chief Sh. Sudheer Rajpal for making this center successful.

*"We are happy our efforts have been successful and this has given confidence to the community at large. The battle with COVID is still not over as the expected third wave may affect our children and we at M3M foundation are now getting ready to make sure that our efforts are in those directions to ensure this continued support with this facility center in the need and also to be prepared at the rural community level by ensuring the support at the Village level as well with the help of health department"*

*-Dr. Payal Kanodia,  
Trustee, M3M Foundation.*

